



Parish of St Helier



COVID-19

Update on Parish Services

Tuesday 24th March 2020

The Constable of St Helier and his team continue to work closely with the Government of Jersey on plans to support and protect members of the community from the COVID-19 pandemic. Services provided by the Parish are rapidly adapting to the changing circumstances, but we are making some changes to these services to prioritise the safety of both staff and parishioners.

Parish playgrounds

To support the Government's approach, the Parish closed all Parish playgrounds on Monday 23rd March. Playgrounds occupy a relatively small space and provide a huge number of touch points, so playing away from playgrounds is much safer. It must be remembered that Coronavirus can remain present on some surfaces for up to 72 hours. The Government advises that children can play together, but should maintain social distance. The Parish's parks themselves remain open to the public, but park users are asked to keep socially distanced.

Town Hall Customer Services

The Customer Services Department at the Town Hall remains open; however, entry is restricted in order to observe social distancing requirements. We ask all our customers to use our online services, available at www.sthelier.je, or to contact the team directly by email, townhall@gov.je, or telephone, 811811, wherever possible. We are available to answer calls between 9am to 4pm, Monday to Friday.

Registration of Births

During the current situation, we are asking parents to register births via email (registrars@posh.gov.je) or telephone (811088). We will be available to take your calls between 9am and 4.30pm, Monday to Friday.

Refuse and Recycling

We are experiencing a significant increase in the volume of household waste as more parishioners work from home and receive more packages delivered directly to home addresses. We ask that parishioners continue to place their waste in appropriate bins for collection on normal days.

We are also noticing a significant increase in contamination of recycling, e.g. food waste, tissues etc, being put in with the recyclable waste.

Households in self-isolation

If you, or a member of your household, have flu-like symptoms or are in self-isolation, please ensure that personal waste (such as used tissues) and disposable cleaning cloths are stored securely within disposable rubbish bags. These bags should be placed into a second bag, tied securely, and kept separate from other waste in the area in which you are self-isolating. Please keep this aside for at least 72 hours before putting into your usual bin.

New Services: Additional Cleaning across St Helier

This week public seating benches across the Parish are being cleaned down daily with disinfectant, and Parish toilets are being frequently cleaned during the day, including all touch points.

"I'd like to thank Parish staff, parishioners, and businesses for their support as our services adapt to our changing environment. Please do contact us at townhall@posh.gov.je or 811811 if you have any queries."

Simon Crowcroft, Constable of St Helier

For more information, please contact the Constable of St Helier, Simon Crowcroft, at constable@posh.gov.je or 07797 717933.