

Accessing Our Services and Volunteering

The Constable of St Helier and his team continue to work with the Government of Jersey to support members of the community most at risk from the COVID 19 pandemic.

Whilst the situation is developing rapidly, the Parish will be using Facebook and other medium to keep staff and Parishioners briefed and updated. Please read the latest government advice at www.gov.je/coronavirus.

The Government has also set up a helpline; if you think you may have the virus call the helpline on 445566. The line is open every day from 8am to 8pm. If you call outside these times, or if the line is busy, leave a message and someone will call you back.

The team across the Parish are working hard to ensure that our core services continue to operate and that the Town Hall remains open. We are currently operating with reduced staff numbers in our Customer Services Team, so please accept our apologies if your enquiry takes slightly longer than usual. We recognise that some parishioners are self-isolating; some practicing social distancing and others simply wish to avoid unnecessary contact. To help ensure as good a service as normal we ask that parishioners take advantage of on-line and telephone services offered by the Parish. Many of our services are accessible on-line and/or by telephone, including:

- Rates assessment review
- Rates payments
- Full driving license renewals
- Change of contact details
- Electoral registration
- Payments

Finally, many Parishioners have contacted us with offers of help and support for the vulnerable and those observing social distancing. This level of care for our neighbours and those living in our community is part of what makes Jersey, and especially St Helier, such a special place to live. If you wish to volunteer in any way, or need some additional help or support at this time, please contact us on 811811

“The Parish is the centre of our local community and our team and services are here to support all of our community in these challenging times.”

Simon Crowcroft, Constable of St Helier